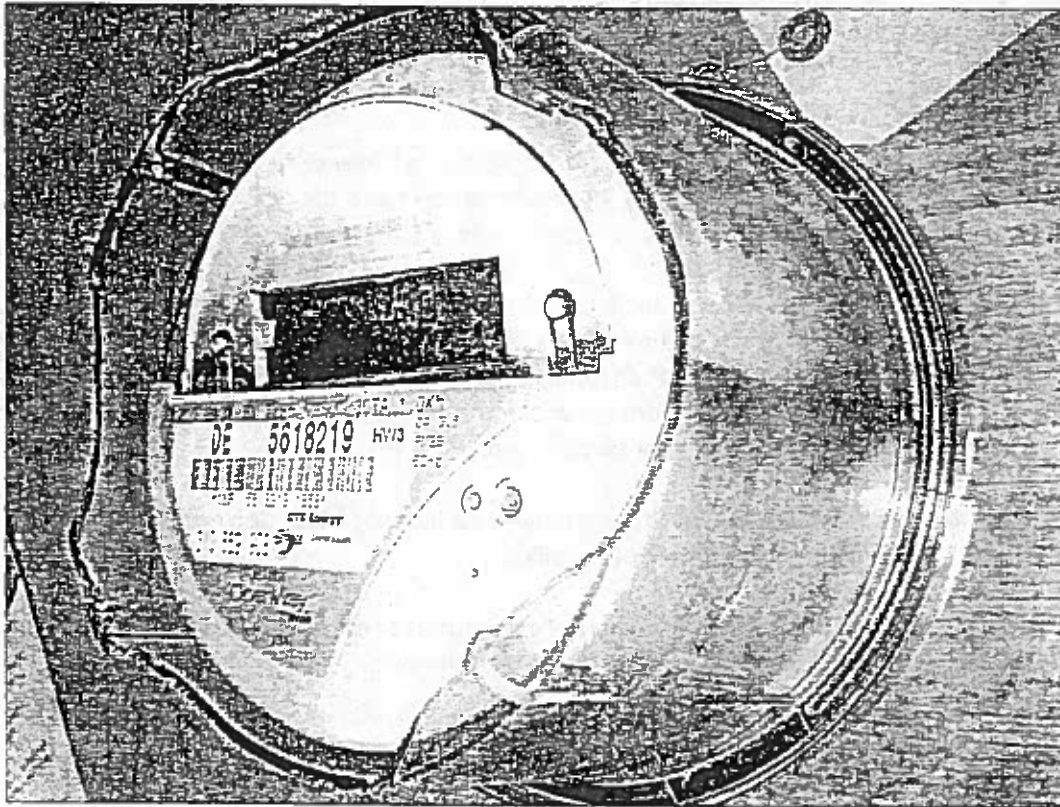


Issued By:
Meter EngineeringNumber:
2015-002Date Issued:
04/23/2015**OPENWAY METERS FAILURE UNDER INVESTIGATION****Purpose of Communication**

Meter Engineering has identified a handful of OpenWay Centron Form 2S 240V meters that have failed due to overvoltage. As you can see in the picture below the front of the polycarbonate meter cover has been blown off. The investigation is ongoing and your assistance is required.

**ACTION Required by All Field Personnel:**

Please contact Florin Moldovan of Meter Engineering at (313) 389-7617 to report such sites and assist with the field investigation.

Written By /s/ Florin Moldovan
Principal Engineer
Meter Engineering



DTE Energy

IMMEDIATE REPLY REQUIRED

September 12, 2017

WILLIAM REDFIELD
4451 CYPRESS DR
TROY, MI 48065



COPY

Regarding: 4451 CYPRESS DR. TROY, MI 48065

Dear WILLIAM REDFIELD:

Your electric service has been interrupted for safety purposes. Please remove the locking device and call us at 1-800-441-6698, and press prompt #2 to arrange to have the new advanced meter installed and for power restore. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

During a recent visit to the above address, we found that a locking device was installed that prevented our access to our metering equipment. This condition is unsafe for your family and your neighbors. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service has been disconnected. You may be required to pay a reconnect fee to have your service restored.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us and a non-transmitting advanced meter will be installed.

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,

DTE Energy

CR No: 170028686-001 	Report Type: Not A Crime - Other Service	Officer: TRSINUTKOA (116173)	001
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TROY PD
500 W. BIG BEAVER
TROY MI 48084
248-524-3477




Case Report

Administrative Details:

CR No 170028686-001	Subject C3355 - Civil Matter - Other
Report Date/Time 09/13/2017 08:37	Occurrence Date/Time 09/13/2017 08:37
Location 4451 CYPRESS DR	Call Source 911
Dispatched Offense C3324 Suspicious Circumstances	Verified Offense C3355 Civil Matter - Other
County 63 - Oakland	City/Twp/Village 84 - Troy
Division Patrol Shift 1	
Report Type Not A Crime - Other Service	
Created By ADAM SINUTKO	Created Date/Time 09/13/2017 11:10 AM
Verified By SYSTEM	Verified Date/Time 09/13/2017 11:24 AM
Approved By MICHAEL SZUMINSKI	Approved Date/Time 09/13/2017 01:18 PM

 COPY

CR No: 170028686-001 	Report Type: Not A Crime - Other Service	Officer: TRSINUTKOA (116173)	001
--	---	---------------------------------	-----

Offenses:			
C3355 - Civil Matter - Other [TRSINUTKOA (116173)]			
IBR Code / IBR Group /		Offense File Class	
Crime Against	Location Type 20 - Residence/Home		Offense Completed Not Applicable
Domestic Violence No	Hate/Bias 00 - None (No Bias)		
Using			Cargo Theft
A-Alcohol: No C-Computer Equipment: No D-Drugs/Narcotics: No			

 **COPY**

People:									
GUGNACKI, JEFF (O-OTHER) (I-PERSON INTERVIEW) [TRSINUTKOA (116173)]									
PE:	W.Type:	Last Name Gugnacki		First Name Jeff		Middle Name		Suffix	Mr/Mrs/Ms
DOB (Age)		Sex M	Race UNKNOWN	Ethnicity	Birth City & State	Birth Country	Country of Citizenship		
Street Address			Apt #	County	Country	Home Phone UNKNOWN		Work Phone	
City			State	Zip	Cell Phone UNKNOWN	Email			
Phone/Email									
Type					Description				
BU-Business Phone #1					3138791426				





BRUCE, ARTHUR (O-OTHER) (I-PERSON INTERVIEW) [TRSINUTKOA (116173)]									
PE:	W.Type:	Last Name Bruce		First Name Arthur		Middle Name		Suffix	Mr/Mrs/Ms
DOB (Age)		Sex M	Race BLACK	Ethnicity	Birth City & State	Birth Country	Country of Citizenship		
Street Address			Apt #	County	Country	Home Phone UNKNOWN		Work Phone	
City			State	Zip	Cell Phone UNKNOWN	Email			
Phone/Email									
Type					Description				
BU-Business Phone #1					3138791426				

WILLINGER, NICOLE (O-OTHER) (I-PERSON INTERVIEW) [TRSINUTKOA (116173)]									
PE:	W.Type:	Last Name Willinger		First Name Nicole		Middle Name		Suffix	Mr/Mrs/Ms
DOB (Age)		Sex F	Race WHITE	Ethnicity	Birth City & State	Birth Country	Country of Citizenship		
Street Address			Apt #	County	Country	Home Phone UNKNOWN		Work Phone	
City			State	Zip	Cell Phone UNKNOWN	Email			
Phone/Email									
Type					Description				
BU-Business Phone #1					3138971426				

CR No: 170028686-001 	Report Type: Not A Crime - Other Service	Officer: TRSINUTKOA (116173)	001
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DUNGJEN, PETER (O-OTHER) (L-POLICE OFFICER) [TRSINUTKOA (116173)]							
PE:	W.Type:	Last Name Dungjen	First Name Peter	Middle Name	Suffix	Mr/Mrs/Ms	
Street Address 500 W. Big Beaver		Apt #	County OAKLAND	Country USA	Home Phone	Work Phone	
City Troy		State MI	Zip 48084	Cell Phone	Email	 COPY	
Phone/Email							
Type				Description			
BU-Business Phone #1				248-524-3477			

SZUMINSKI, MICHAEL (O-OTHER) (L-POLICE OFFICER) [TRSINUTKOA (116173)]							
PE:	W.Type:	Last Name Szuminski	First Name Michael	Middle Name	Suffix	Mr/Mrs/Ms	
DOB (Age)		Sex	Race UNKNOWN	Ethnicity	Birth City & State	Birth Country	Country of Citizenship
Street Address 500 W. Big Beaver		Apt #	County OAKLAND	Country USA	Home Phone	Work Phone	
City Troy		State MI	Zip 48084	Cell Phone	Email		
Phone/Email							
Type				Description			
BU-Business Phone #1				248-524-3477			

REDFIELD, WILLIAM MICHAEL (O-OTHER) (C-COMPLAINANT) [TRSINUTKOA (116173)]							
PE:	W.Type:	Last Name REDFIELD	First Name WILLIAM	Middle Name MICHAEL	Suffix	Mr/Mrs/Ms	
Aliases		Driver License# 			DL State MI	DL Country	Personal ID#
DOB (Age) 		Sex M	Race WHITE	Ethnicity	Birth City & State	Birth Country	Country of Citizenship
Complexion	Build	Teeth	Height 	Weight 	Attire		
Street Address 4451 CYPRESS DR		Apt #	County	Country	Home Phone UNKNOWN	Work Phone	
City TROY		State MI	Zip 48085-4850	Cell Phone 2486807352	Email		

Narrative:	
<p>Troy Police Department Report #17-28686</p> <p>On the listed date and time Officers were dispatched to the listed address for a civil matter/property complaint regarding the installation of meter by DTE. Upon arrival Offices spoke to the caller/resident, William Redfield. Mr. Redfield requested that Officers document the names of the DTE representatives/workers who installed a meter on his house. Mr. Redfield stated that he allowed DTE access to his property to install the meter after they informed him that his power would be turned off.</p>	



I spoke to the DTE supervisor on scene, Nicole Willinger (listed). She informed me that Mr. Redfield allowed them onto his property and a new meter was installed without incident. She provided me with the names of Jeff Gugnacki (listed) who completed the work, and DTE Rep. Arthur Bruce (listed).

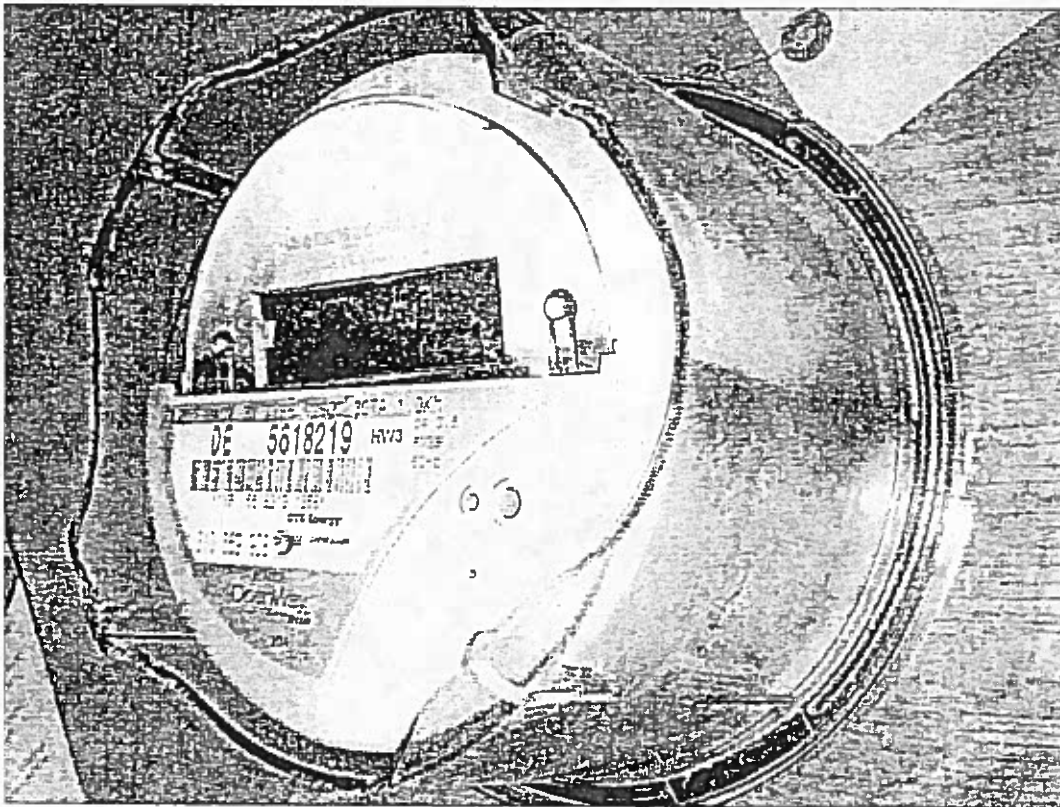
Mr. Redfield was given this report number and advised. Mrs. Willinger was advised of this report and the scene was cleared without incident.



COPY

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Meter EngineeringNumber:
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Principal Engineer
Meter Engineering

